

Appendix B – Testing Participation Dates for Phase III

CFO Team Participation	Program	Test Phase Dates	Dates of Participation
Quang Nguyen David Yang Colene Peaks Lolita Caburian	DCS	6/27 – 7/16	All testing days
Quang Nguyen David Yang Colene Peaks Lolita Caburian	FFEL Lender	6/27 – 7/16	All testing days
Quynh Holziemer, Geeta Gupta, Cheryl Carrington, Winston Murphy and, Bob Greene	Direct Loan – Servicing	7/13	All testing days
Quynh Holziemer, Geeta Gupta, Cheryl Carrington, Winston Murphy and, Bob Greene	Direct Loan – Origination Unbooked Loans	6/27 – 7/13	All testing days
Quynh Holziemer, Geeta Gupta, Cheryl Carrington, Winston Murphy and, Bob Greene	Direct Loan – Consolidation Unbooked Loans	6/27 – 7/13	All testing days
Quynh Holziemer, Geeta Gupta, Cheryl Carrington and, Bob Greene	Direct Loan – Origination GAPS	7/13	All testing days
June Ritchie Rai Maneckji	Pell	8/20 & Oct. 2001	June Ritchie participated in all test days
Thomasine Riley	Campus Based	8/20 & Oct. 2001	All testing days

Appendix C – Original Baseline for Phase III
(Power point)

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(Power point)

Appendix E - Training Dates for Phase III

Name of Training	Date	Attendees
LEAP/SLEAP Performance Report Guide	Mailed on or about 7/20/01	Guide mailed to States
Navigation computer, over-the-shoulder training session	7/31/01 (AD) 8/01/01 (AD) 8/09/01 (Ed Corack) 8/10/01 (June Ritchie)	All of Accounting Division attended these navigation sessions, with the exception of Lester Lanford. All participants where issues navigation guides Over-the-shoulder sessions where given to two members of Reporting Division, June Ritchie and Ed Corack
DCS/FFEL Lender (Non-GAPS) computer classroom session	7/31/01 (afternoon) & 8/01/01	David Yang Jenny Smith Quang Nguyen Lolita Caburian Mary Little
Direct Loan (Non- GAPS) computer classroom session	9/06/01 (afternoon)	Invitees included: Winston Murphy Cheryl Carrington Lester Langford Charlene Faunteroy Shawna Jordan Geeta Gupta Jenny Smith Candice Hong Bill Marks Joan Sitrin

Direct Loan Manual Refunds (ACS) classroom training session	10/03/01	Training three ACS contractors in manual refunds, AP functionality. Pete Cove Meena Naik Dianne Olszewski
Accounts Payable Session	Scheduled for 10/17/00	Attendees planned: All of Accounting Division and ACS Direct Loan Servicing contractors
General Ledger Session	Scheduled for 10/18/01 (morning)	Attendees planned: Accounting Division assigned to General Ledger responsibilities
Campus Based/PELL Session	Scheduled for 10/18/01 (afternoon)	Attendees planned: Gordon Peterson Rai Manekji June Ritchie Thomasine Riley